

TENDER INVITING NOTICE

Sealed quotations are hereby invited from the bonafied contractors by the Commissioner of Police, Howrah on behalf of the Governor of West Bengal for AMC of Ericsson BP-250 EPABX System of Howrah Police Commissionerate for the period from 21/11/2025 to 20/11/2028. The system continued with 128 Analog Extns, 08 Digital, 16 Analog Trunk lines, 01 PRI line, Voicemail Services and Operator Console.

The intending firms should abide by the following terms & conditions:

- 1) The firms who have experience about the repairing / servicing of the above EPABX System may attend the quotation.
- 2) The Vendors/Contractors should submit Trade License, Current Income Tax Return Certificate, GST Registration Certificate, Authorization Certificate from Original Equipment Manufacturer for service support, Valid Company Registration Certificate along with the Quotation.
- 3) The rate should be quoted inclusive of all taxes.
- 4) The Vendor must have a registered office in Kolkata, West Bengal.
- 5) The Vendor must attend within 24 hours after logging complains.
- 6) All the spare parts of EPABX are covered under AMC.
- 7) Conditional Tender will not be accepted.
- 8) Vendor must have authorization certificate from OEM (Original Equipment Manufacturer) i.e. from Mitel (formerly Ericsson).

Sealed quotations will be received at the office of the undersigned on or before 14/11/2025 upto 14.00 hrs. The bidders are requested to submit their rates for the above noted AMC.

The undersigned reserves the right to accept or reject any quotation without assigning any reason thereof.

Sd/- 07.11.2025
Dy. Commissioner of Police (HQ)
Howrah
Date. 07.11.2025

Memo No. 6720 (7)-E

Copy to:-

1. The District Magistrate, Howrah.
2. The Sabhadhipati, Zilla Parishad, Howrah.
3. The Mayor, Howrah Municipal Corporation, Howrah.
4. **All CsP/ SsP/ COs/SsRP of West Bengal**
5. The O/C CCRB HPC, for display in the website of HPC
6. The O/C Telephone, HPC
7. Notice Board.

-for information. They are requested to display the tender notice on their Notice Board and in official website.

Sd/- 07.11.2025
Dy. Commissioner of Police (HQ)
Howrah